



GuestCenter Front of House Device and iOS System Requirements

Guidelines

As GuestCenter evolves and Apple continues to release new hardware and software, we will continue to build an optimized product for you to manage your restaurant and reservations. Please refer to these guidelines when purchasing a device for your GuestCenter front of house system.

In order for GuestCenter to operate optimally, ensure you have a strong wireless internet connection.

GuestCenter can be wirelessly paired with a variety of chit printers, which you can find here: <http://bit.ly/gcchitprint>

A bluetooth keyboard is not required, but can be used for inputting reservations and guest information.

iPad mounts and stands can be used to secure your iPad at the host stand.

Device and Operating System Recommendations

We **highly recommend** the below devices for optimal GuestCenter performance:

Device	iPad Air 2, iPad Mini 4, iPad Pro, iPhone 5 and above
Operating System	iOS 10
Storage	32 GB minimum
Memory	1 GB minimum

Those that purchase any of the above iPad devices will get 5+ years of GuestCenter compatibility on that device. If any other devices are used, GuestCenter performance may be negatively impacted.

We also highly recommend having auto-updates enabled for GuestCenter so you automatically get the latest features and fixes as soon as they are available. Delaying updating of the app could subject customers to a degraded app experience.

Device and Operating System Requirements

To see the full list of minimal device and OS versions supported on GuestCenter, please visit: <http://bit.ly/gcreqs>

Please note that with the deprecation of **iOS 9** in early 2018, we will no longer support these devices: **iPad 2, iPad 3, iPad Mini** and **iPhone 4S**.

Please also note that Customer Support will only support calls regarding devices that are on GuestCenter version 3.0.0 and above.

Compare iPad models here: <http://www.apple.com/ipad/compare/>

Example Devices

Below are the tablets OpenTable recommends for optimal GuestCenter functionality. Customers that purchase these newer devices should get 5+ years of GuestCenter compatibility on the device.



iPad Air 2

Min. Capacity	32 GB
Height, Width	9.4 in, 6.6 in
Display	9.7" Retina
Chip	A8X, M8 coprocessor
Wifi	802.11a/b/g/n/ac
Connector	Lightning
Price	\$529-\$629



iPad Mini 4

Min. Capacity	32 GB
Height, Width	8 in, 5.3 in
Display	7.9" Retina
Chip	A8, M8 coprocessor
Wifi	802.11a/b/g/n/ac
Connector	Lightning
Price	\$529-\$629



iPad Pro

Min. Capacity	32 GB
Height, Width	12 in, 8.68 in OR 9.4 in, 6.6 in
Display	Retina
Chip	A9X, M9 processor
Wifi	802.11a/b/g/n/ac
Connector	Lightning, Smart Connector
Price	\$729-\$1129